FORCAST

ONLINE RETURNS FORM

Thank you for shopping at the Forcast Online Store. We hope you love your new purchase and continue shopping with us.
However if something isn't right here's what you can do:

OUR REFUND POLICY

- Returns accepted within 30 days of purchase
- Item/s have not been washed or worn
- Swing tags attached
- E-outlet sales are final and cannot be exchanged or returned.

HOW TO GET A REFUND OR MAKE AN EXCHANGE

In-store

- If you do change your mind you are entitled to a credit note or an exchange at any Forcast store.
- Refunds for all online items can only be processed through our online department, and cannot be refunded in-stores.

Online

- You can return your purchase back to our online store for a credit note which be automatically issued to your online account to use on your next purchase or a refund which will be credited to your original payment method.
- Refunds are only applicable for full priced items.
- Exchanges for all online items can be made in Forcast stores only.

Please allow up to 14 days for your refund or credit note to be processed and appear in your account (time is from the date your parcel is received). To return by post, please input a return reason number into the box next to the item you are returning. (shown below).

ADDITIONAL INFORMATION

All returns are the responsibility of the purchaser until received by Forcast.
All online returns are at the cost of the purchaser unless faulty or not as ordered.
For more information regarding returns and exchanges, please visit:
https://www.forcast.com.au/returns-exchange/

CUSTOMER NAME:	ORDER #	
ADDRESS:	STATE:	POSTCODE:
EMAIL ADDRESS:	CONTACT NUMBER:	

RETURN OR CREDIT NOTE? ☐ REFUND (full price or faulty only) ☐ CREDIT NOTE (full price /faulty / sale)

ITEM NAME	STYLE NUMBER	COLOUR	SIZE	QTY	RETURN REASON	ITEM PRICE
					TOTAL	

1. CHANGE OF MIND **2. ITEM TOO BIG** **3. ITEM TOO SMALL** **4. ITEM NOT AS PICTURED**

5. RECEIVED WRONG SIZE/ITEM/COLOUR **6. RECEIVED ITEM DAMAGED/FAULTY** **7. OTHER (PLEASE SPECIFY)**

RETURN ADDRESS:

Att: Online Department
RE: RETURN/EXCHANGE
57-59 Governor Macquarie Drive
Chipping Norton, NSW 2170

RETURN VIA PARCEL POINT:

Sending back your return just got easier with Parcel Point.
Starting from $6.95, you can drop off your parcel at your nearest depot or organise a courier pick up. To start your return go to
https://parcelpoint.com.au/forcast

ParcelPoint
Making online shopping easy